



Sharvy Service Terms of Use

Sharvy is a web service marketed by Sharvy, a French registered company in Montpellier under the ID 837 515 923, based at 225 rue Didier Daurat – 34170 Castelnau-le-Lez (FRANCE) and represented by its President, M.Stéphane Bernard SEIGNEURIN. He is the nominated as the Data Processing Officer and registered at the CNIL (Commission Nationale de l'Informatique et des Libertés) under the reference DPO-63462. You can contact him via email at the following address: info@sharvy.com.

Sharvy is an online service to manage and to optimise car parks, its access control, workstations and cafeteria in a company.

Access to the app:

Sharvy can be accessed via the iOS and Android mobile applications, as well as via any web browser.

Users log in to their account using a unique personal identifier and a password. It is the users' responsibility to keep their login information confidential.

The Sharvy application is accessible from any location, 7 days a week, 24 hours a day, except in cases of force majeure, scheduled or unscheduled interruptions that may arise from a need for maintenance.

How Sharvy works:

To allocate spaces, Sharvy offers two algorithms that do not require human intervention:

- FIFO (First in, first out): allocation of spaces in chronological order of requests
- Equitable: based on profiling (priority or non-priority requester, according to rules defined by the account administrator, such as distance between home and work, carpooling, reimbursement of a public transport card, etc.), spaces are allocated in an equitable manner. Priority requesters will be allocated a place first, followed by other requesters. If several requests are made and there is only one place left, the person who gets the place will be the one who has received the fewest places in relation to the number of requests he or she has made in recent days.

Data collection

Personal data collected:

Sharvy collects personal data for the proper functioning of the service. These data are:

- Email
- The user name
- The vehicle's license plate, if provided.

Purpose of collection:

This data is processed for explicit, legitimate and specific purposes.

This data is not used for any other purpose than the proper functioning of the service. It is processed for the following purposes:

- The creation of the user account,
- Access to the Sharvy service,
- Responding to requests from the user.

Recipients of personal data:

The data is used for internal purposes at Sharvy and is never communicated to third parties. The client company, which is responsible for processing the data, retains ownership of the data. Sharvy is its subcontractor.

Data retention:

The data is stored and remains in Europe:

- for the duration of the contract,
- A user's data is deleted immediately when their account is deleted,
- 1 year for usage data, kept in the car park usage statistics,
- 3 months for data concerning actual access to the site via barrier opening triggers.

Sharvy has the right to access the data to provide the service and to carry out any support operation requested by the customer. Sharvy may also provide access to the judicial and/or administrative authorities in the event of a legitimate request in accordance with the law.

Security :

Sharvy has taken all necessary precautions to preserve the security of personal data and, in particular, to prevent them from being distorted or damaged or accessed by unauthorised third parties.

Passwords are not stored in our databases but only in a modified form that does not allow the original password to be retrieved.

Your rights:

In accordance with Law No. 78-17 of 6 January 1978 relating to data processing, files and freedoms, and the RGPD*, the User has the right to access and rectify personal data concerning him/her, which allows him/her to rectify, complete, update or delete data that is inaccurate, incomplete, equivocal or out of date.

The User also has the right to request the limitation of the processing and to object on legitimate grounds to the processing of his/her personal data. The User may also communicate instructions on the fate of his/her personal data in the event of death.

Where applicable, he may request the portability of his data, or, where the legal basis for the processing is consent, withdraw his consent at any time.

They may exercise their rights by sending an email to info@sharvy.com or by post to

Sharvy

225 rue Didier Daurat

34170 Castelnau-le-Lez (FRANCE)

You also have the right to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés at the following addresses: via the CNIL website or by post at :

CNIL

3 Place de Fontenoy - TSA 80715

Cookie Policy

The Sharvy application uses cookies. Please find below the details of the cookies collected.

Technical cookies:

When you log in to Sharvy, we may install various Cookies on your device. The Cookies we issue are used for the purposes described below.

The technical cookies we issue allow us to:

- To manage language changes,
- Optimise the response rate between the user and the application, by distributing the traffic load over several servers.

Cookies issued by third parties:

We may include third party IT solutions on our application.

Cookies issued by third parties may allow them to:

- Collect traffic information to enable us to track and analyse the use of the solution. For this purpose, we use Piwik Pro Analytics, a tool recommended by the CNIL.
- Count the number of times their content has been displayed. This is particularly the case for the "Follow" buttons from the "Facebook" and "LinkedIn" social networks on the Sharvy login page.

*Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)